

Kalyan Oduri [| |]

Solutions Engineer | Support Engineer

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EXPERIENCE

Armory.io, Toronto — Solutions Engineer

JAN 2023 - JAN 2024 (1 year - remote role)

- Utilized a diverse toolset, including **Spinnaker**, **Kubernetes**, **Jenkins**, **Terraform**, and **Git**, to optimize infrastructure and application delivery
- Conducted over **40 demos** to onboard new teams within client environments, ensuring smooth transitions and successful adoption
- Led over **20 hands-on workshops** with clients to teach the use of various tools and tech for optimizing cloud infra and app delivery
- Delivered **tech talks** at several tech events including **Kubecon & DevOps Days**

Armory.io, Toronto — Technical Support Engineer

FEB 2020 - JAN 2023 (3 years - remote role)

- Troubleshoot networking/security/performance issues in over 30 custom client environments & their continuous delivery pipelines
- Acted as a technical advisor to clients in the design and implementation of multi-cloud infra solutions utilizing AWS and GCP
- Created team dashboards and wrote over 50 knowledge articles within Salesforce, ServiceNow, and JIRA

IBM, Toronto — Blockchain Solutions Architect

JAN 2019 - JAN 2020 (1 year - remote role) | IBM Food Trust & Tradelens

- Created eye catching visual aids for both business and technical audiences to effectively communicate blockchain solutions
- Acted as a primary point of contact for client onboarding; utilizing Salesforce to manage client interactions
- Automated XML data upload process using REST APIs to improve efficiency and scalability of solutions.

EDUCATION

Ontario Tech University, Canada — Bachelor of Information Technology (3.54 GPA | A-)

2010 - 2015

CERTIFICATIONS

Terraform Associate []

CKAD []

GCP: Associate Cloud Engineer []

SKILLS

Cloud Platforms

GCP, AWS

DevOps Tools (CI/CD)

Jenkins, Travis CI, ArgoCD, Terraform, Spinnaker

Monitoring & Logging

LogDNA, Grafana, Datadog, Prometheus, Stackdriver

Databases

MySQL, MySQL Server, Redis, Derby

Support Tools

Slack, Salesforce, JIRA, ServiceNow, PagerDuty, ZenDesk

Web Technologies

HTML, CSS, REST, Swagger, Postman

Source Controls

GitHub, Gitlab, BitBucket

HOBBIES

App Design (UI/UX)

Figma, Principle, Framer X, Webflow, Photoshop

Holidays (PTO, OOO)

Hiking, Camping, Corgis, Snowboarding, Keyboards, Bubbletea